

Warranty for Active Optical Module SFP



Overview

Warranty Update on Cisco Pluggable Modules Product Bulletin Effective September 7, 2020, Cisco is offering a 5-year limited hardware warranty on Cisco® plug.

Key Takeaways

Cisco Active Optical Module SFPs are covered by a 5-year limited hardware warranty for products purchased on or after September 7, 2020.

Warranty Coverage

Cisco provides a 5-year limited hardware warranty on pluggable modules, including SFPFE, SFPOCX, SFPGE, SFP10G, X2, SFP25G, QSFP40G, QSFP100, and QDD400G product families, which encompasses Active Optical Modules (AOCs) and SFP+ modules. This warranty covers defects in materials and workmanship under normal use and operation. Products purchased before September 7, 2020 are covered under the warranty terms in effect at the time of purchase, which may have been 1-year or 90-day limited warranties.

Key Terms

Effective Date: September 7, 2020, for the 5-year warranty extension. Scope: Hardware defects only; does not cover damage from misuse, unauthorized modifications, or environmental factors. Replacement: Cisco typically provides replacement modules for defective units under warranty.

Documentation: Detailed warranty terms and conditions are available on Cisco's official warranty pages, including specific coverage for pluggable modules.

Vendor Considerations

While Cisco explicitly provides this warranty, other vendors like Huawei or Juniper may have different warranty terms for their Active Optical Modules. For example, Huawei SFP modules have technical specifications and pairing requirements, but warranty details should be confirmed through their support channels. Juniper's SFP28 AOCs also have vendor-specific coverage, which can be verified on their product pages.

Practical Advice

Always retain proof of purchase to validate warranty claims. Check the compatibility matrix for your specific module and switch platform to ensure proper operation, as warranty claims may require verified usage with supported devices. For modules purchased from third-party resellers, confirm whether the warranty is direct from the manufacturer or limited to the reseller's policy.

In summary, Cisco Active Optical Module SFPs purchased after September 7, 2020, enjoy a 5-year limited hardware warranty, providing coverage for defects and ensuring replacement support, while older modules follow the original warranty terms. For non-Cisco modules, always verify vendor-specific warranty policies.

Article Content

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SFP-10G-SR-S Warranty

What is the process to initiate a warranty claim for Cisco 10 MM SFP ? The clip is twisted and its not going or exiting from the System.

SFP Transceivers | 1G, CWDM, DWDM, BiDi | EDGE Optical Solutions

BiDi 1.25G SFP Modules (LC Connector) Single-fiber bidirectional Gigabit SFP transceivers utilizing wavelength division to transmit and receive on separate wavelengths over one fiber strand.

OEM SFP Modules Explained: Compatibility, Cost and Use Cases

An SFP (Small Form-Factor Pluggable) module is a compact, hot-swappable transceiver used in networking equipment to convert electrical signals into optical signals (and vice versa).

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Hilink Optics QSFP QSFPDD OSFP 10G SFP transceiver, Optical

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CBO SFP-AOC-10G-20M-UQ-BO AOC 10G 20m | AiO.lv

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CBO Coriant SFP-AOC-10G-15M 10G SFP+ AOC | AiO.lv

Short description Active Optical Cable (AOC) CBO Coriant SFP-AOC-10G-15M is a 15-meter SFP+ direct-attach solution supporting 10 Gigabit Ethernet. Designed for short-range high-speed

SFP-25G-MR-SR

Please send me the SFP-25G-MR-SR - Arista Compatible 10/25GBASE-SR SFP+ 850nm 300/400m and 70/100m DOM Dual Rate Transceiver Module datatsheet.

SFP-10/25G-CSR-S Cisco Compatible 10/25GBASE-CSR Dual-rate

Cisco Compatible Dual-rate SFP28 Transceiver Module QuickSpecs Technical Specifications 10/25GBASE-CSR Small Form-factor Pluggable Plus (SFP28). Standards based 10-Gigabit Ethernet

AOC CBO AOC-SFP-25G-50M-BO 25G 50m AOC | AiO.lv

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This document is for preliminary research. Verify specifications against current standards, product documentation and project requirements.

